

**Report of the Director of Adult Social Services**

**Report to Scrutiny Board (Health & Wellbeing and Adult Social Care)**

**Date: 27<sup>th</sup> March 2013**

**Subject: Charges for Non-Residential Adult Social Care Services**

Are specific electoral Wards affected?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
If relevant, name(s) of Ward(s):		
Are there implications for equality and diversity and cohesion and integration?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
If relevant, Access to Information Procedure Rule number:		
Appendix number:		

**Summary of Main Issues**

1. This report informs Scrutiny Board of the outcomes of the stakeholder consultation and engagement on the Adult Social Care charging review for non-residential services.
2. The extensive stakeholder consultation and engagement has been overseen by an all party Members Advisory Board and a Service Expert Advisory Group. The attached report sets out in detail the way in which the consultation and engagement process has been undertaken and the outcomes from it.
3. The main concern expressed in the consultation responses relates to the affordability of the proposals and the impact this may have on people's use of services.
4. A Scrutiny Board Working Group on 12<sup>th</sup> April is proposed to consider the charging proposals that will be submitted to Executive Board on 24<sup>th</sup> April. This will enable members of Scrutiny Board to provide any comments for inclusion in the Executive Board report.

**Recommendations**

5. Scrutiny Board is asked to:
  - a) Note the outcomes of the stakeholder consultation and engagement on the Adult Social Care charging review for non-residential services.
  - b) Make nominations for the proposed Scrutiny Board Working Group on 12th April

## 1. Purpose of this report

- 1.1. The purpose of this report is to inform Scrutiny Board of the outcomes of the stakeholder consultation and engagement on the Adult Social Care charging review for non-residential services.

## 2. Background information

- 2.1. In July 2012 Executive Board approved a consultation process on proposed changes to charges for non-residential Adult Social Care services as set out in section 3 below. The proposals for consultation were designed to bring Leeds into line with the substantial majority of other authorities and to address the anomalies within the current charging arrangements.
- 2.2. A briefing note was submitted to Scrutiny Board on 20th February outlining the scope of the charging review, the consultation approach and proposals and the review timetable.

## 3. Consultation Process, Proposals and Outcomes

- 3.1. The proposals approved by Executive Board in July 2012 to be consulted on are:
- introducing new charges for some services that are currently free, and
  - changing the way that we calculate how much customers will be asked to pay towards the services that they receive
- 3.2. The proposed new charges that were consulted on were:

<b>Service</b>	<b>Proposed Charge</b>
<b><i>CareRing and Telecare</i></b>	
CareRing (Pendant Alarm)	£3.84 per week (including VAT)
Telecare (Peripheral Monitors)	£5.50 per week
Telecare (GPS Systems)	£12.50 per week
Telecare (Just Checking)	£16.50 per week
Mobile Response Service	£3.00 per week
<b><i>Home-based Sitting Service</i></b>	
Shared Lives service: Outreach	£13.00 per hour daytime £14.50 waking night-time
Shared Lives service: Day Support	£13.00 per hour
<b><i>Mental Health Services</i></b>	
Directly provided day services	£9.00 per group session £18.00 per hour one-to-one support

- 3.3. For mental health housing support services there was a proposed increase in the charge from £13.00 per hour to £18.00 per hour to reflect the cost of providing the service.
- 3.4. The two proposed changes to the assessment methodology were as follows:

- Adopting the same approach to capital (savings and investments) as is used for residential assessments (but excluding the value of a person's home)
  - Assessing 100% of disposable income (after allowances for daily living, housing and disability related costs) as being available to contribute towards care services (currently 90%)
- 3.5. The stakeholder consultation and engagement has been overseen by an all party Members Advisory Board and a Service Expert Advisory Group.
- 3.6. The attached report sets out in detail the way in which the consultation and engagement process has been undertaken and the outcomes from it. The Service Expert Advisory Group has been provided with full details of the consultation outcomes and is preparing a report on the key issues that it wants to highlight for Executive Board to consider when it makes a decision on the charging review.
- 3.7. The charging review outcomes and final recommendations are scheduled for Executive Board on 24th April.
- 3.8. The main issue raised in the consultation relates to the affordability of the proposals. These affordability concerns were related to a significant percentage of people expressing the view that they would cancel, consider cancelling or reduce their services if the consultation proposals went ahead.
- 3.9. Almost 4,000 feedback forms were received and the main outcomes from them were as follows:
- 61% of respondents said that the proposals would have an impact on their daily lives and 31% said that they would not affect their daily lives.
  - 24% of respondents said that they would cancel their service, 19% said they would consider cancelling and 3% said they would reduce the services that they use.
  - 28% of respondents said that the proposals would not affect their use of services.
  - 47% of respondents said that the proposals would have an impact on their carers/family members and 46% said that they did not think that the proposals would affect their carers/family members.
  - 26% of respondents raised concerns about the affordability of the proposals.
- 3.10. The views expressed by customers at the drop-in events and meetings and by other stakeholders generally covered the same issues as the feedback forms.
- 3.11. The original consultation proposals are being reviewed in the light of the consultation outcomes before final recommendations are made to Executive Board. The outcomes of the consultation have also informed the Equality, Diversity, Cohesion and Integration Impact Assessment that was prepared in conjunction with the Service Expert Advisory Group.

#### **4. Scrutiny Board Input**

- 4.1. A Scrutiny Board Working Group on 12<sup>th</sup> April is proposed to consider the charging proposals that will be submitted to Executive Board on 24<sup>th</sup> April. This will enable members of Scrutiny Board to provide any comments for inclusion in the Executive Board report.

#### **5. Corporate Considerations**

##### **5.1. Consultation and Engagement**

- 5.1.1. The attached report sets out the extensive stakeholder consultation and engagement that has been undertaken.

## **5.2. Equality and Diversity / Cohesion and Integration**

- 5.2.1. An Equality, Diversity, Cohesion and Integration Impact Assessment has been prepared and this will form an appendix to the Executive Board report that will make final recommendations on the charging review.

## **5.3. Council Policies and City Priorities**

- 5.3.1. This charging review will contribute to the Health and Wellbeing City Priority Plan through generating additional income to support more people to live safely in their own homes. It will also contribute to the Council's Business Plan priority of spending money wisely.

## **5.4. Resources and Value for Money**

- 5.4.1. There are no resource implications arising from this report. The resource implications of the final charging review proposals will be included in the Executive Board report.

## **5.5. Legal Implications, Access to Information and Call In**

- 5.5.1. There are no legal implications arising from this report. The legal implications of the final charging review proposals will be included in the Executive Board report.

## **5.6. Risk Management**

- 5.6.1. There are no risk management issues arising from this report. Any risk management issues arising from the final charging review proposals will be included in the Executive Board report.

## **6. Conclusions**

- 6.1. Extensive stakeholder consultation and engagement has taken place on the proposals set out in the July 2012 Executive Board report. The main issue arising from the consultation is the affordability of the proposals and the implications this may have for customers' continued use of services.

## **7. Recommendations**

- 7.1. Scrutiny Board is asked to:
- a) Note the outcomes of the stakeholder consultation and engagement on the Adult Social Care charging review for non-residential services.
  - b) Make nominations for the proposed Scrutiny Board Working Group on 12<sup>th</sup> April

## **8. Background Documents<sup>1</sup>**

- 8.1. There are no background documents for this report.

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<sup>1</sup> The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.